

Warranty Information

WARRANTY FOR SOCLEAN DEVICE DISINFECTOR

SoClean Inc. warrants this product under this warranty for a two (2) year limited warranty for defects in manufacture or workmanship.

For all warranty issues, a Return Authorization Number and Proof of Purchase is required. Please contact SoClean at info@soclean.com or 866-501-3705 for a Return Authorization Number. CODs are not accepted. Shipping fees are non-refundable.

Products repaired or replaced under this warranty will not incur reshipping charges. Under this warranty, the sole remedy shall be repair or replacement at SoClean's discretion.

This warranty does not cover product failures due to misuse, abuse, improper maintenance, normal wear and tear, typical required periodic replacement products, or circumstances beyond the control of SoClean.

IMPORTANT: Please purchase your Filter from SoClean to ensure authenticity. For purchases from an online marketplace such as Amazon®, please check “sold by SoClean” before making your purchase. Your SoClean Device Disinfector has been designed to only work with genuine SoClean Device Disinfector Filters. You will not be able to operate your SoClean system with an inauthentic SoClean Device Disinfector Filter. Warranties will be voided if the product is used with an inauthentic Filter and not replaced in accordance with usage instructions.

LIMITATION DAMAGES: SOCLEAN SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. NO LIABILITY ARISING FROM ITS USE, HOWEVER, CAN BE ACCEPTED BY THE COMPANY, WHO RESERVES THE RIGHT, WITHOUT PRIOR NOTICE, TO ALTER THE SPECIFICATIONS, CONSTRUCTION, OR CONTENT OF ITS EQUIPMENT AT THE COMPANY'S OWN DISCRETION.