

notes

Ten Questions to Ask Before Purchasing a Personal Electronic Response System (PERS)

If you are considering this purchase, first investigate which systems are available in your parent's geographical region. Review more than one of the available services and be prepared with the following questions:

- What are the components of the PERS?
- How does the PERS work?
- Who will respond when I press the button?
- How quickly will I get a response?
- Can I use the system with a different response center if I move?
- If a component of the system breaks or is not working, how quickly will it be repaired?
- Do I have to purchase the system or can I rent or lease?
- How much does the system cost?
- Is the system covered by Medicare or Medicaid?
- Can I easily return the system if I am not happy with it or no longer need it?

For more information on these questions and what to expect, access the Parentgiving Learning Center.